

FIG. 1

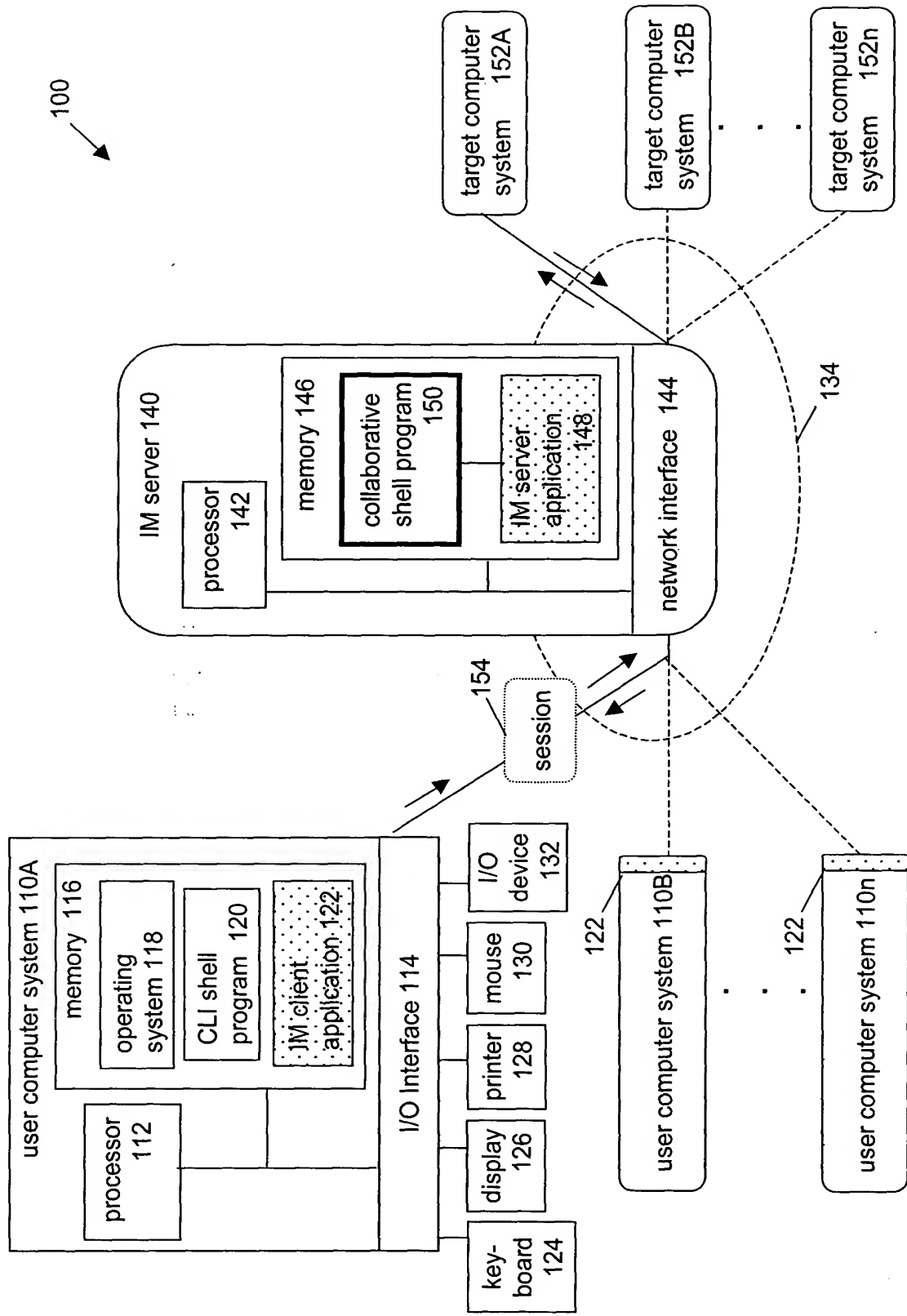


FIG. 2

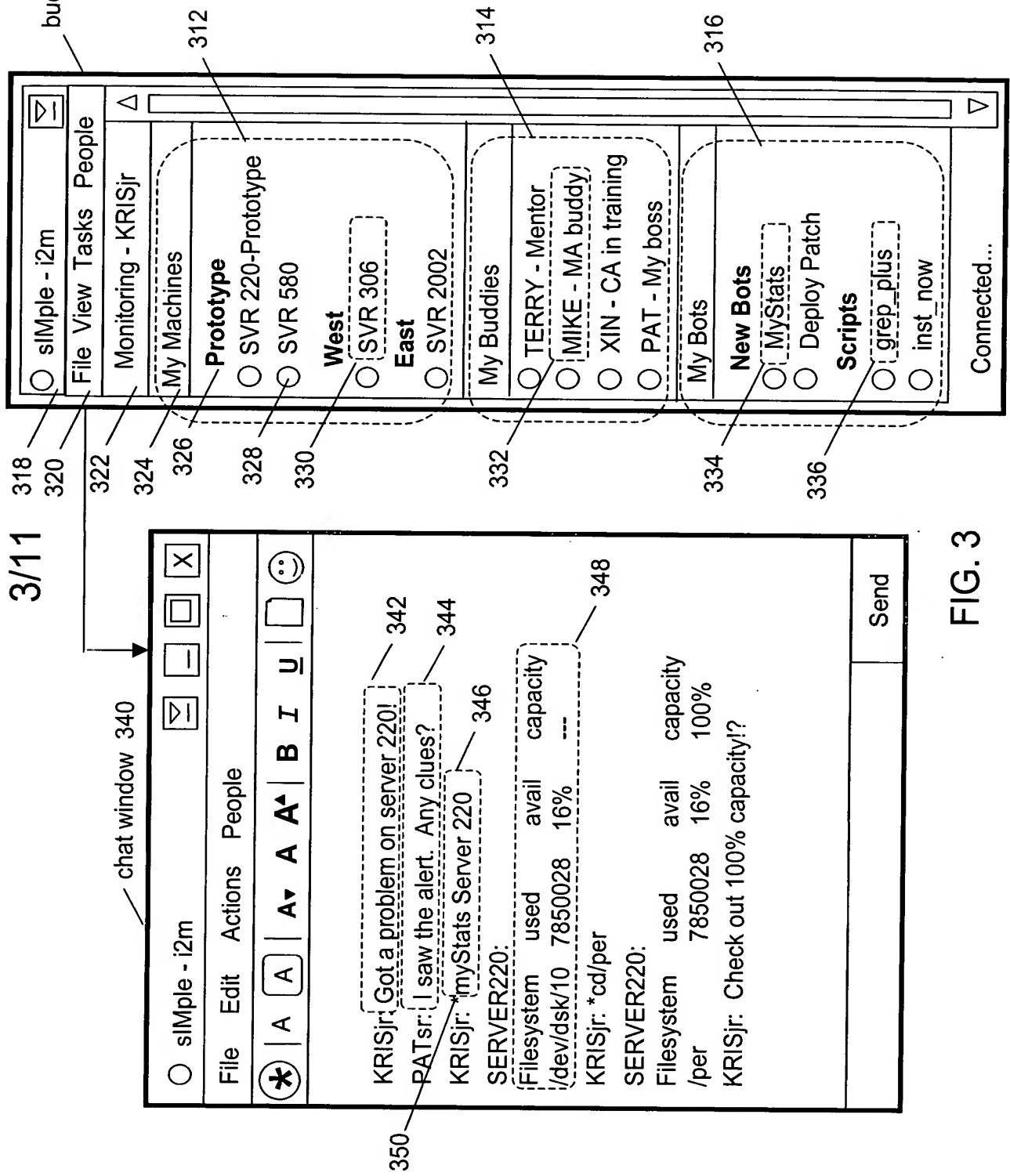


FIG. 3

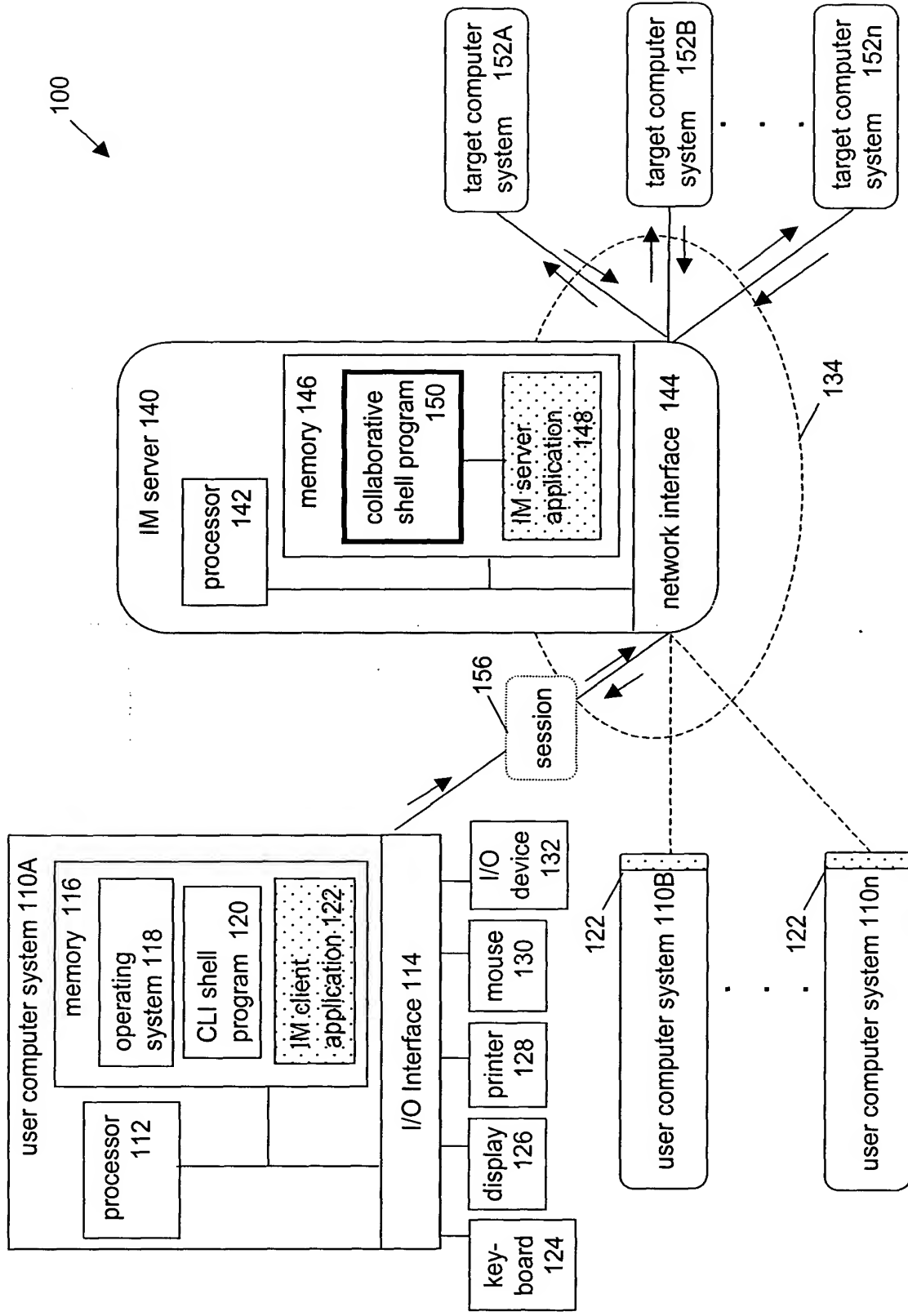


FIG. 4



FIG. 5

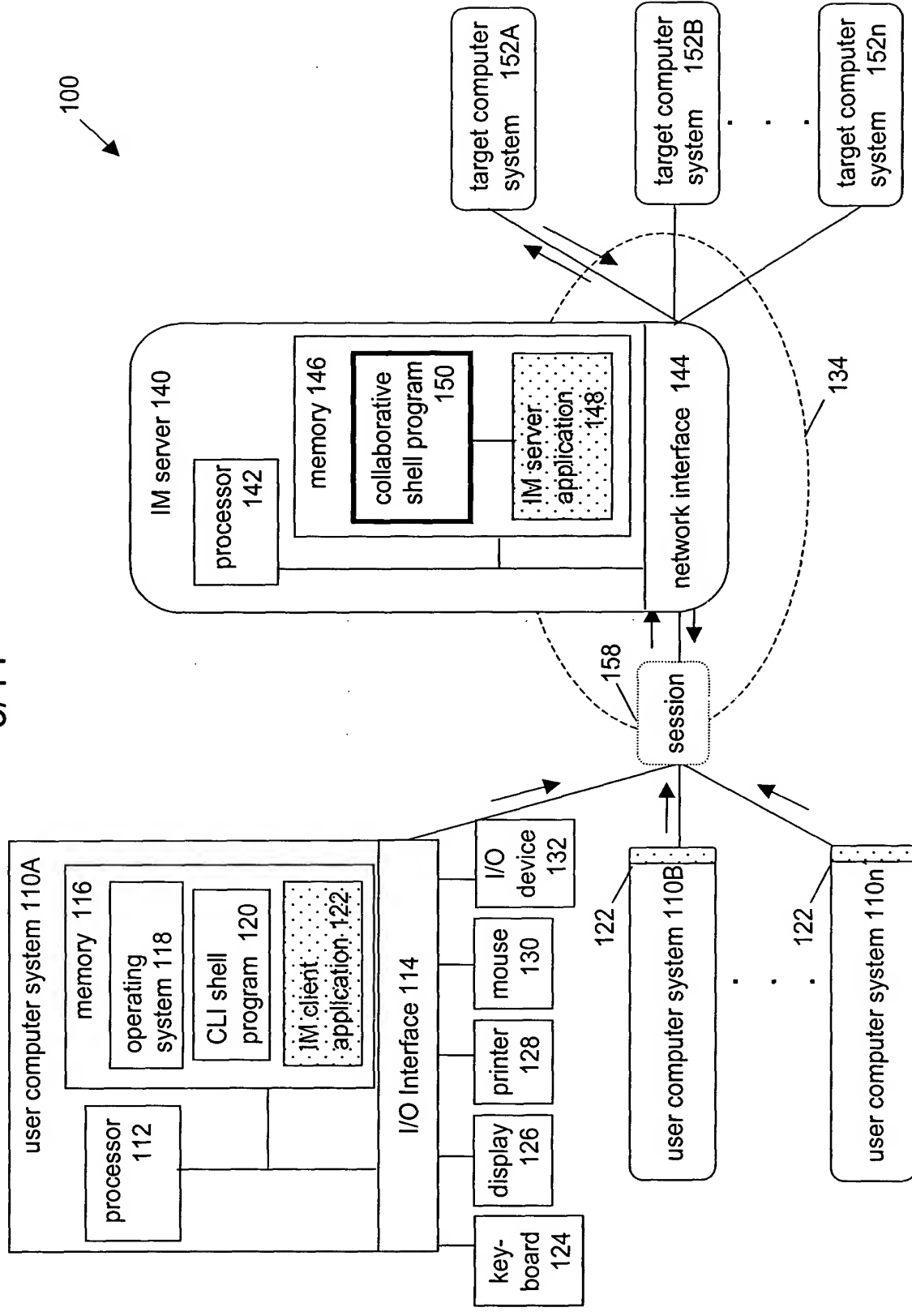


FIG. 6

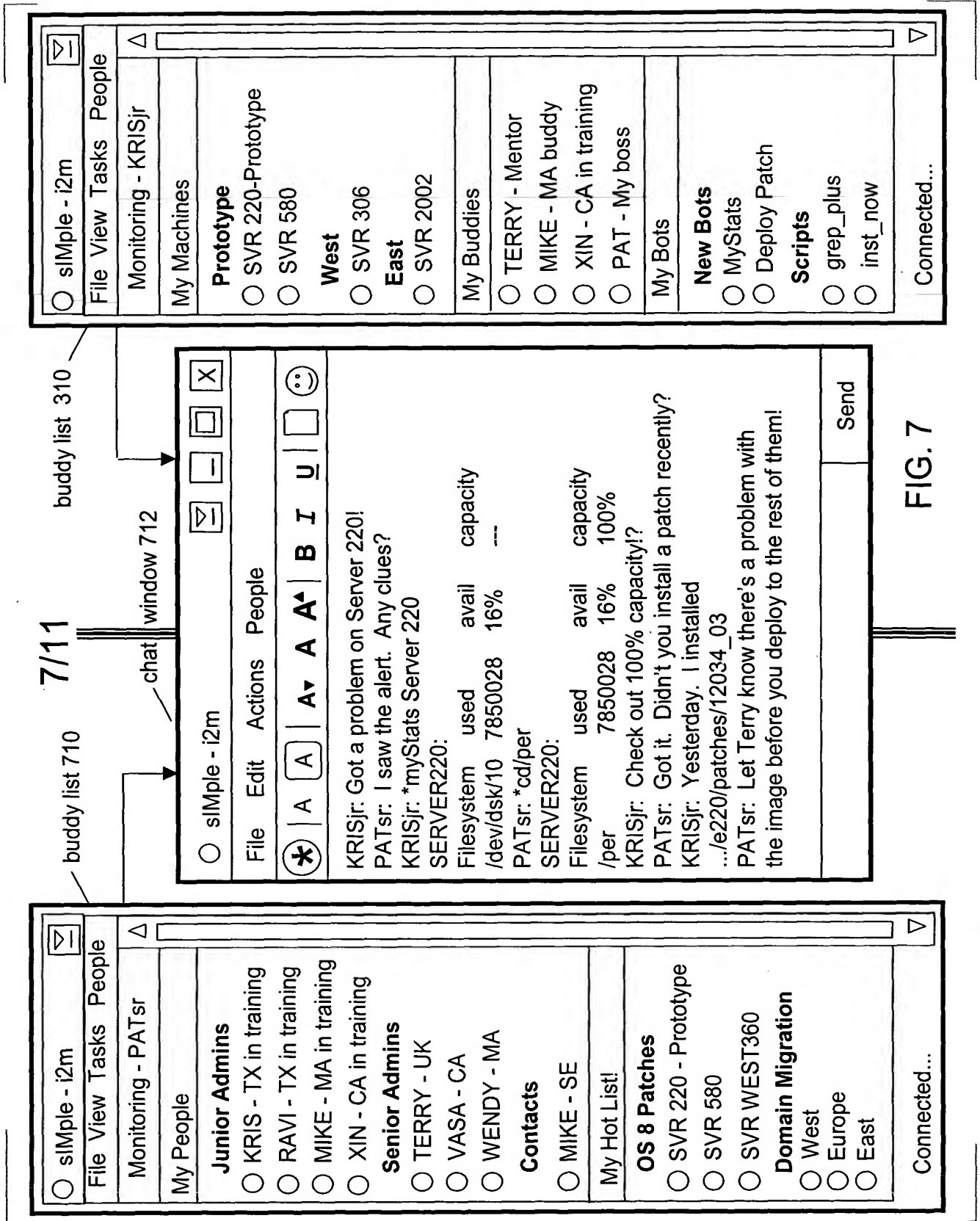
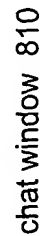


FIG. 7



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G.
F.

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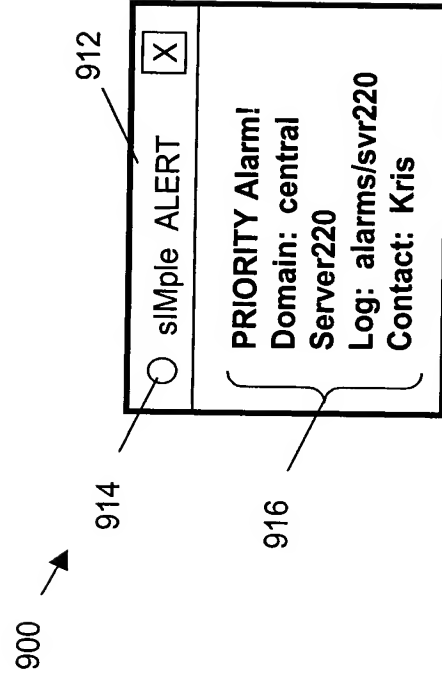


FIG. 9

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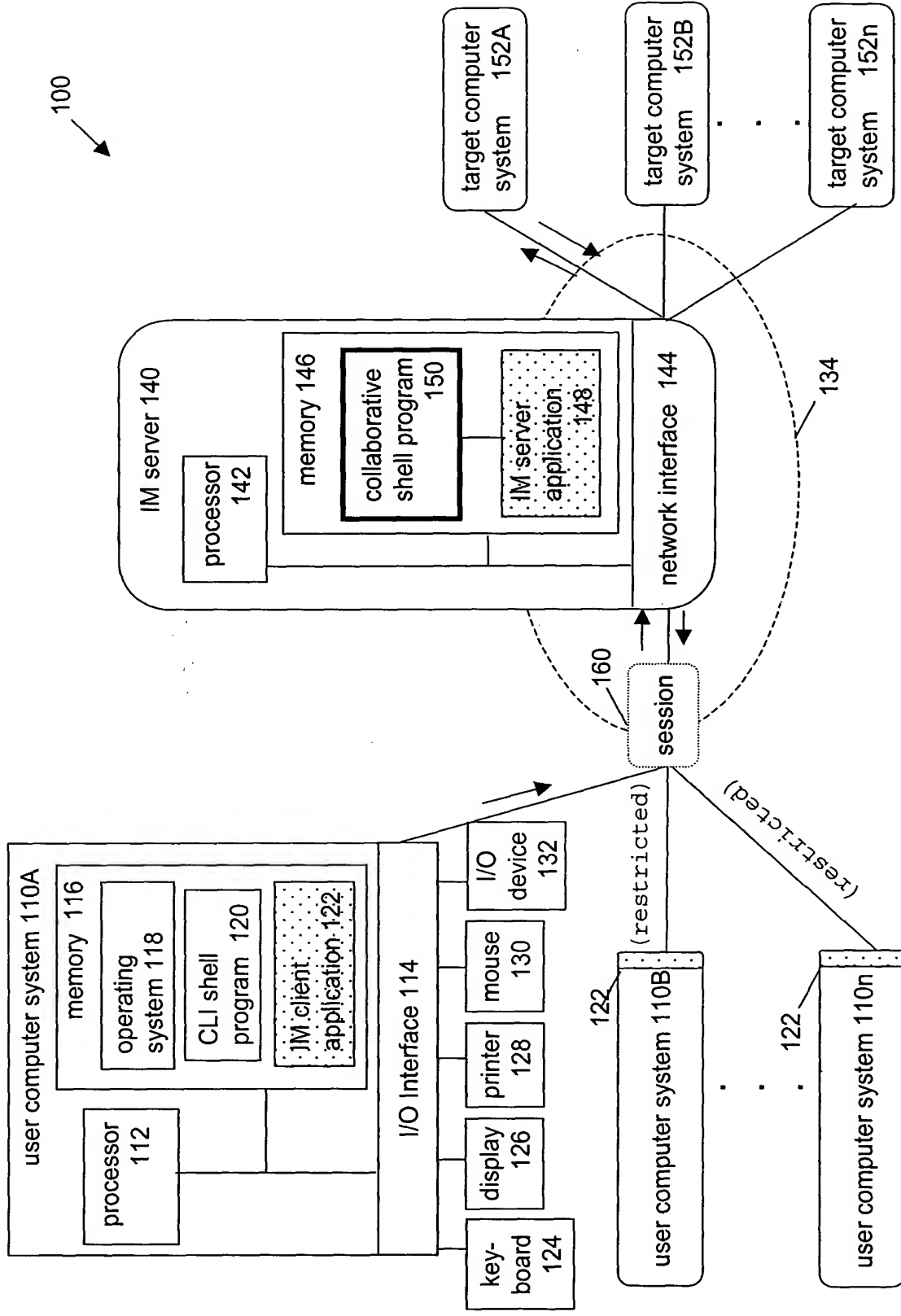


FIG. 10

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chat window 1100











○ simple - i2m		  
File Edit Actions People		
<div>      </div>		
<p>KRISjr: OK, a problem was found on Server 220. XIN: Yes, I saw the alert. MIKE: Ditto. KRISjr: First, I am going to look for clues to the problem by issuing the following commands. KRISjr: *myStats Server 220 SERVER220: Filesystem used avail capacity /dev/dsk/10 7850028 16% --- KRISjr: *cd/per SERVER220: Filesystem used avail capacity /per 7850028 16% 100% XIN: Check out 100% capacity!? MIKE: Why the difference? KRISjr: Yesterday I installed .../e220/patches/12034_03 and there is an image problem we have to fix before we deploy to the rest.</p>		
		Send

FIG. 11